

2019 OPEN / CLOSE AGREEMENT

AQUARIUS POOLS, INC.

5606 Barns Avenue

Roanoke, VA 24019

Contact Us:

Office: 540.563.2786 Fax: 540.362.5213

Email: Office@AquariusPoolsInc.com or Eve@AquariusPoolsInc.com

Website: www.aquariuspoolsinc.com Facebook: www.facebook.com/AquariusPoolsInc

Name: _____ Date: _____
Address: _____ Home/Cell Phone: _____
City: _____ State: _____ Zip: _____ Work Phone: _____
Email: _____ Best Time to Call: _____
Water Features (#): _____ Type of Cover: _____
(Slide, Deck jets, bubbler, rain arc, etc.) (Safety, Auto, Loc-in, Tarp, water bag, other)
Pool Size: _____ Shape: _____ Spa (Y/N): _____
Buddy Seat (Y/N): _____ In-floor Cleaner (Y/N): _____ Covers (1,2,3) _____

*Baquacil User: Y or N (A rare NON-CHLORINE CHEMICAL) You must supply your own Baquacil. We do not stock this chemical

Opening:	<u>March</u>	<u>April</u>	<u>May</u>	<u>June</u>
	4th - 8th	1st - 5th	Apr 29th - May 3rd	3rd - 7th
	11th - 15th	8th - 12th	6th - 10th	10th - 14th
	18th - 22nd	15th - 19th	13th - 17th	17th - 21st
	25th - 29th	22nd - 26th	20th - 24th	24th - 28th
			27th - 31st	
Closing:		<u>September</u>	<u>October</u>	<u>November</u>
	<u>*Before Labor Day</u>	3rd - 6th	Sept 30th - Oct 4th	4th - 8th
	<u>*563-2786 to schedule</u>	9th - 13th	7th - 11th	11th - 15th
		16th - 20th	14th - 18th	<u>*After Nov 18th</u>
		23rd - 27th	21st - 25th	
			Oct 28th - Nov 1st	

Total #1 Opening	\$ _____	Total#2 Closing	\$ _____
Extras (\$12 ea)	\$ _____	Extras (\$12 ea)	\$ _____
County Line(s)\$20 ea	\$ _____	County Line(s)\$20 ea	\$ _____
Total Amt Paid	\$ _____	Total Amt Paid	\$ _____

PAYMENT DUE BY April 1, 2019

PAYMENT DUE BY AUGUST 15, 2019

To guarantee your preferred week, we MUST receive the signed agreement and payment by the deadline. No opening and/or closing will be scheduled until signed agreement, payment and any balance on your account has been PAID IN FULL. All payments will be deposited as received; we cannot "HOLD" payments.

If paying by credit card, please call office at 563-2786 or fill in the following information:

Name as it appears on the card: _____

Card Type: _____ Card #: _____ CCV CODE: _____

Billing Address & Zip Code: _____ Expiration Date: _____

****WE NOW ACCEPT PAYMENT VIA PAYPAL****

**** I HAVE READ ALL THE EXPECTATIONS OF THIS AGREEMENT ON THE FOLLOWING PAGES AND AGREE TO ALL TERMS.**

CUSTOMER SIGNATURE: _____

DATE: _____

RATE CHART FOR OPENING AND CLOSING

	SMALL	MEDIUM	LARGE	SPA	STAND ALONE SPA	EXTRA COVER
	<450 SQ FT	450-750 SQ FT	>750 SQ FT			
Agreement Price	\$ 185.00	\$ 210.00	\$ 225.00	\$ 55.00	\$ 115.00	\$ 55.00
After Due Date Price	\$ 225.00	\$ 260.00	\$ 285.00	\$ 90.00	\$ 140.00	\$ 90.00

ADDITIONAL CHARGES FOR OPENING AND CLOSING

IN -FLOOR CLEANING SYSTEMS OR ANY ADDITIONAL WATER LINES	\$ 12.00 EA
RAIN ARC, SHEER DECENT, JETTED STAIRS, AUTO FILL, SLIDE	\$ 12.00 EA
BUDDY SEATS, DECK JETS, BUBBLER, ETC.	\$ 12.00 EA
TRAVEL PER COUNTY LINE CROSSED	\$ 20.00 EA
FOX LOC-IN COVERS – AFTER NOVEMBER 1ST or the temperature falls BELOW 50°	\$ 40.00

RATE CHART FOR CHEMICAL AND FULL MAINTAINENCE SERVICES

		Frequency (Circle one)	Start Week
Chemical	\$ 55.00 per trip + chemicals	Weekly / Bi-Weekly / Monthly	
Full Maintenance	\$110.00 per trip + chemicals	Weekly / Bi-Weekly / Monthly	
Spa Maintenance	\$ 75.00 per trip + chemicals	Weekly / Bi-Weekly / Monthly	

If you want Aquarius Pools to maintenance your pool &/or spa, please indicate the type of maintenance and frequency above with start date and sign here.

- We **MUST** be able to see the bottom of your pool before we can vacuum.
- Full Maintenance will be scheduled **NO SOONER** than the week **following** your opening.
- Invoices are processed the following business day of service and are due Net 10 (10 days).

Customer Signature: _____

Date: _____

2019 OPEN &/OR CLOSING AGREEMENT

POOL &/OR SPA OPENING- WHAT TO EXPECT FROM US

- Fold cover and place in storage container. We will leave container out for homeowner to add water and store.
- Re-install all standard equipment, ladders, safety line, filter plug, filter parts and chlorinator.
- Light heater pilot light on gas heaters, if applicable.
- Start circulating system if water level permits.
- Test and treat water as needed. If you would like us to use your chemicals, please notify the office so we can mark it on your service ticket. If we provide the chemicals, you will be billed. Depending on water temperature we may not add stabilizer.

POOL &/OR SPA OPENING- WHAT IS NOT INCLUDED

- Our service does not consist of any pool vacuuming or cleaning including but not limited to filter cartridges and covers.
- Unless the customer is present - we do not enter any buildings to store or retrieve pool equipment.
- We do not service any wood stoves or solar systems.
- Extensive anchor repairs. However, the return trip fee is waived for this service.

POOL &/OR SPA OPENING- WHAT IS EXPECTED OF THE CUSTOMER

- If you have a Loc-In Cover, we will add cover cleaner to the container, and leave out for you to relocate into your preferred summer storage. Please remember to fill container with water. Leaving it dry will cause the cover to shrink and become brittle.
 - Drain the water off the cover AND remove leaves.
 - If you have a solid cover, add/raise water to pool up to operational level. (Mid-way of skimmer)
 - Any cover or anchor repairs will be billed to the pool owner. If several need repair, we will reschedule for those for another day but waive the service call.
 - Any solid cover left full of water, will incur an extra service charge per hour of pumping time.
 - Please inform us ahead of time if you wish us to use from your chemical supply and have them out by the pool.
 - For Salt pools, customer will want to test and add stabilizer once the pool has circulated completely and above 65 degrees.
 - For cartridge filters, we recommend soaking/cleaning your cartridges over the winter, prior to opening.
 - To guarantee your preferred week, we **MUST** have the agreement **AND** payment by the deadline. No opening will be scheduled until both have been received and account has a zero balance.
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POOL &/OR SPA CLOSING- WHAT TO EXPECT FROM US

- Remove standard equipment, ladders, handrails, and pump, filter, and heater plugs.
- Blow all water out from lines and then plug them. If plugs or gizzmo's need replacing, we will replace and bill accordingly.
- Chemically treat water. If owner's supply is insufficient or not poolside, Aquarius Pools will supply the chemicals and bill the pool accordingly.
- Drain and winterize pump, filter, and heater. (Wood stoves and solar systems excluded)
- Install pool cover. Some LOC-IN covers may have shrunk or become brittle to a point that requires replacement. We will advise accordingly.
- Occasionally anchors for safety covers are stripped or require replacing. If it is extensive, we will advise the customer a second trip is needed. Return trip fees are waived for this service.

POOL &/OR SPA CLOSING- WHAT IS NOT INCLUDED

- Winterizing of wood stoves &/or Solar systems.
- Unless the customer is present - we do not enter any buildings to store or retrieve pool equipment.
- Due to the volume of pool closings, no cleaning of any sort can be done at the time of closing. Please have pool clean & water balanced prior to our arrival.
- We will not be held responsible for water drained onto neighbors' properties.

POOL &/OR SPA CLOSING- WHAT IS EXPECTED OF THE CUSTOMER

- Drain the pool down three inches below the bottom skimmer face plate PRIOR to our arrival. **The exclusion to this would be if you have an automatic cover, aqua-doors, or any concrete pool.
 - Have water balanced prior to our arrival. We will test and treat as needed, but it is always better for the pool to have that done in advance.
 - Cover, winterizing plugs, and any chemicals you wish us to use, should be left out in plain sight, POOLSIDE.
 - For cartridge filters, we recommend soaking/cleaning your filter cartridges over the winter, prior to opening.
 - To guarantee your preferred week, we **MUST** have the agreement **AND** payment by the deadline. If you sent the agreement in the spring, you do not need to send again. If you did not choose a week in the spring, please send your choice with your closing payment. No closing will be scheduled until payment has been received.
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BILLING QUESTIONS FOR BOTH POOL &/OR SPA OPENING AND CLOSING

- There is a \$20.00 charge for each county line we cross.
- \$35.00 Return fee for each time we must come back due to homeowner not prepared.
- There will be an extra charge to open and/or close a SPA. SPA'S must be opened or closed at the same time as the pool to get the discounted rate.
- If the pool is not drained sufficiently at the time of our arrival (closing) any extra time to drain will be billed to the customer.
- If you are using more than one cover, an additional charge will apply per each extra cover.
- Automatic Cover pools or pools with no cover, we allow a \$50 credit.